

Return Materials Authorization Form Repairs

When returning any equipment to WashGear the following instructions must be followed:

1. We recommend repair items be sent by either FedEx or UPS. Items sent via US Mail take much longer to get here.
2. Keep in mind that your return item is your responsibility until it is in the hands of a WashGear employee so if you are risk averse, you should fully insure all packages when shipping them to WashGear because WashGear is not responsible for items that get lost or damaged in transit.
3. You must return this sheet or your return will not be processed.
4. WashGear will contact you with the total charge for the repairs. All repairs must be paid in full before parts will be shipped back to you.
5. A \$25 minimum shop rate will apply to all items sent in for repair. (Doesn't apply to Warranty repairs)
- 6. Send returns to WashGear, 2591 B-3/4 Road, Grand Junction, CO 81503**

Customer Name:

Shipping Address:

Contact Phone Number:

What is the symptom/problem?

("Doesn't work" is usually not specific enough.)

CardMate Serial number:

(Serial number is required if you are sending in a circuit board from a CardMate original)

The serial number is located on the box directly below the Ethernet port.